

Saltash Town Council

# BUSINESS PLAN

2024-2027





# Welcome from the Town Clerk & Responsible Finance Officer



**Saltash Town Council began developing the Business Plan for the next three years (2024-2027). The Business Plan was recommended by the Town Vision Sub Committee and adopted by Full Council on XXXX.**

The three-year business plan has six Strategic Priorities and the overarching vision 'by 2030 Saltash will be an envied riverside town, being greener, more inclusive and prosperous in all aspects with a reinvigorated Town Centre and Waterfront, award-winning new housing, a diverse economy, with an excellent quality of life and lifestyle for all ages'.

The Councillors and Town Council Officers are looking forward to delivering the new Business Plan 2024-2027 and are determined to ensure that Saltash continues to remain a town that delivers quality services to the residents and people who work within and visit the town.

Over the next three years, delivery of the actions highlighted by the six Strategic Priorities will be both exciting and challenging. Saltash Town Council will determine how to address various challenges through continued collaboration with key stakeholders.

**Sinead Burrows**

Town Clerk and Responsible Finance Officer

## Chairman's Introduction

**Saltash Town Council are responsible for a significant number of services and areas of land within boundaries that stretch from the River Tamar to Notter Bridge to the west and Moditenham Quay further up the Tamar estuary. The beautiful surroundings encompass both town and rural areas that bring a diverse range of residents and businesses.**

Significant portions of land and responsibility still lies with the parent authority of Cornwall Council who we work closely alongside, but Saltash Town Council is the closest authority to Saltash residents operating key day to day services such as Public Toilets and the town's Library Hub, amongst others. Saltash Town Council provides direct financial support to organisations and festivals throughout Saltash through Grant Funding schemes and provides additional significant financial support for Youth based organisations providing professional support for our Young people.

Saltash continues to grow, with a new large residential development at Treleden to the west of the town. As the population pushes towards 20,000 as these new houses are delivered, the Town Council recognise the need to develop a Business Plan to ensure we continue to provide High Quality services for all our residents, both now and in the future as well as to use the Council Tax collected from households

efficiently and effectively to achieve the Business Plan goals and deliver on our agreed Strategic Priorities.

The Town Council is made up of 16 councillors spread across three wards, all are volunteers and offer their time to benefit the community in which they live. They bring a range of real world experience, at no cost, as well as enthusiasm to deliver great services alongside planning for the future. Amidst the enthusiasm and 'can do' attitude I see in action every day, we also value the debate and scrutiny of open public meetings that forms the basis of how a council conducts its business.

We also have a small dedicated team of staff to ensure the cogs of the machine turn smoothly, without them the decisions and strategy set by the councillors would not come to fruition.

In order to deliver current services and plan for the future of our town, the council actively seeks to work in positive partnerships with many public sector and some private organisations where Saltash may gain a benefit. We strongly value these partnership and will seek to develop and strengthen them in the years to come.

**Councillor Richard Bickford**

Chairman and Mayor of Saltash 2022-24





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